

"No carelessness until there is a cure. Wear Mask, follow physical distancing & maintain hand hygiene."

**By Speed Post / Messenger / Email**

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, I. P. Estate, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date: 26.07.2022

Complainant : Shri P.S. Chakraborty.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD

Through Shri Mahender Kumar,  
Zonal Revenue Officer(Subhash Nagar) – Present.

Grievance No. : PGC/2022/A.II/DJB/52

**1. Brief facts of the case**

1.1 Shri P.S. Chakraborty. has filed a grievance petition before Public Grievances Commission, aggrieved by incorrect/inflated water bill in respect of Consumer No.9697521000 (D-2A/2A Janakpuri, New Delhi). He has requested to update his water meter and for sending the regular water bills.

**2. Facts emerged during the proceedings.**

2.1 Shri Mahender Kumar, Zonal Revenue Officer of the respondent department filed an action taken report. He stated that the water bill in respect of the said K.No. has been rectified.

Copy of the water bill dated 09<sup>th</sup> June, 2022 has also been furnished along with the status report.

2.2 The complainant is not present.

**3. Directions :**

3.1 In view of the submissions made by Zonal Revenue Officer(Subhash Nagar) of the respondent department and due to non-appearance of the complainant, the case stands disposed of. In case the complainant is not satisfied, he may approach the concerned Zonal Revenue Officer for redressal of his grievances.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2022/A.II/DJB/52

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Jhandewalan, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Jhandewalan, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. Shri P.S. Chakraborty